

Document Code	
CR-RXI	

Rev. No.	Eff. Date	Page
00	10.01.17	1 of 3

A. INTERNAL ISSUES

PURPOSE: The DILG XI is committed to provide quality service by capacitating and nurturing the LGUs, promote peace and order and ensure public safety through the provision of technical assistance, performance oversight, rewards and incentives.

STRATEGIC DIRECTION: DILG XI shall promote and nurture service excellence in the provision of capacity development, performance oversight, and rewards and incentives to Local Government Units.

ORGANIZATION OBJECTIVE: Local Government Capacity Development, performance oversight, rewards and incentives.				
Internal Environment	Positive	Negative	Bases	Affected Organizational Objective
Values	-integrity, commitment, responsibility, competence	-complacency, -individualism -impatience absenteeism/ Tardinaess	-DILG XI Core values -DTR	-CapDev -Oversight functions
Culture	-Service oriented -Teamwork -Empathy -Cohesiveness	-biases (stereotyping, fragmentation, isolation)	-Observations	-CapDev -Oversight functions
Knowledge	-Enhancing Local Government Operations -Capacity building for LGU officials and employees -Mobilization of partners and stakeholders -Project development and management	 Inadequate training on some critical and relevant fields Lack of confidence and willingness to share knowledge limited number of technical personnel with specialization 	-Observation -PDS	-CapDev -Oversight functions
Performance	-conduct of capacity building activities -technical assistance on project development, implementation and monitoring	-low utilization of funds -overwhelming number of PPAs and interagency commitments -low PPA implementation due to lack of technical personnel - some personnel are not functioning based on their job description	-Terminal Reports -BFARs -OPB Monitoring Reports -PQS/ Deployment of personnel	-Rewards and Incentives -CapDev -Oversight functions



Document Code	
CR-RXI	

Rev. No.	Eff. Date	Page
00	10.01.17	2 of 3

B. EXTERNAL ISSUES

External Environment	Positive	Negative	Bases	Affected Organizational Objective
Political	Home region of the President (L,R,N)	Too much expectations (L,R,N)Voluminous workload (L)	ObservationDirective/ issuances	CapDevOversight functions
	Acceptance and support of local officials to the DILG programs and projects (L)	Refusal of some LCEs to support DILG initiatives due to political biases (L)	Observations	 Local Government Capacity Development, performance oversight, rewards and incentives
Economic	Impact of DILG's infra projects to the LGU constituents increased the Department's integrity (L)	Rising inflation (L,R,N)	 Rapid Sub-Projects Sustainability Assessment 	 Local Government Capacity Development, performance oversight Rewards and Incentives
Social	Employment opportunities in the DILG – hiring of COS, JOs (L)	None	Contract of Service	Oversight function
	Employment accommodation of KIA/WIA beneficiaries (L, R)	None	Contract of Service	Oversight function
Technological	Improved connectivity of Municipal, Provincial, and Regional Offices (L, R)	Poor internet connectivity in some areas (L,R)	Online programs/portals	Local Government Capacity Development, performance oversight Rewards and Incentives
Legal	Reclassification of field positions (L)	Absence of legal officer (L)	DBM / CSC Circulars	Oversight function
Environmental	Provision of Provincial office buildings and vehicles (L)	Insufficient MOOE for the maintenance of vehicles and furbishing of office buildings (L)	Observation	Local Government Capacity Development, performance oversight



Document Code	
CR-RXI	

Rev. No.	Eff. Date	Page
00	10.01.17	3 of 3

Cultural Harmonious co-existence of different cultures within the organization (L,R) Cultural insensitivity on food preferences during conduct of trainings/seminars (L,R)	Observations	Oversight function
--	--------------	--------------------

Prepared By	Reviewed By	Approved By
CRISTINA D. AMOY	WILHELM M. SUYKO, CESO IV	ALEX C. ROLDAN, CESO V
QMS Secretariat Head	Regional Quality Management Representative	Top Management